

Community Link Worker Project

Clackmannanshire and Stirling

[Community Link Worker Project Report](#)

[2024/25](#)

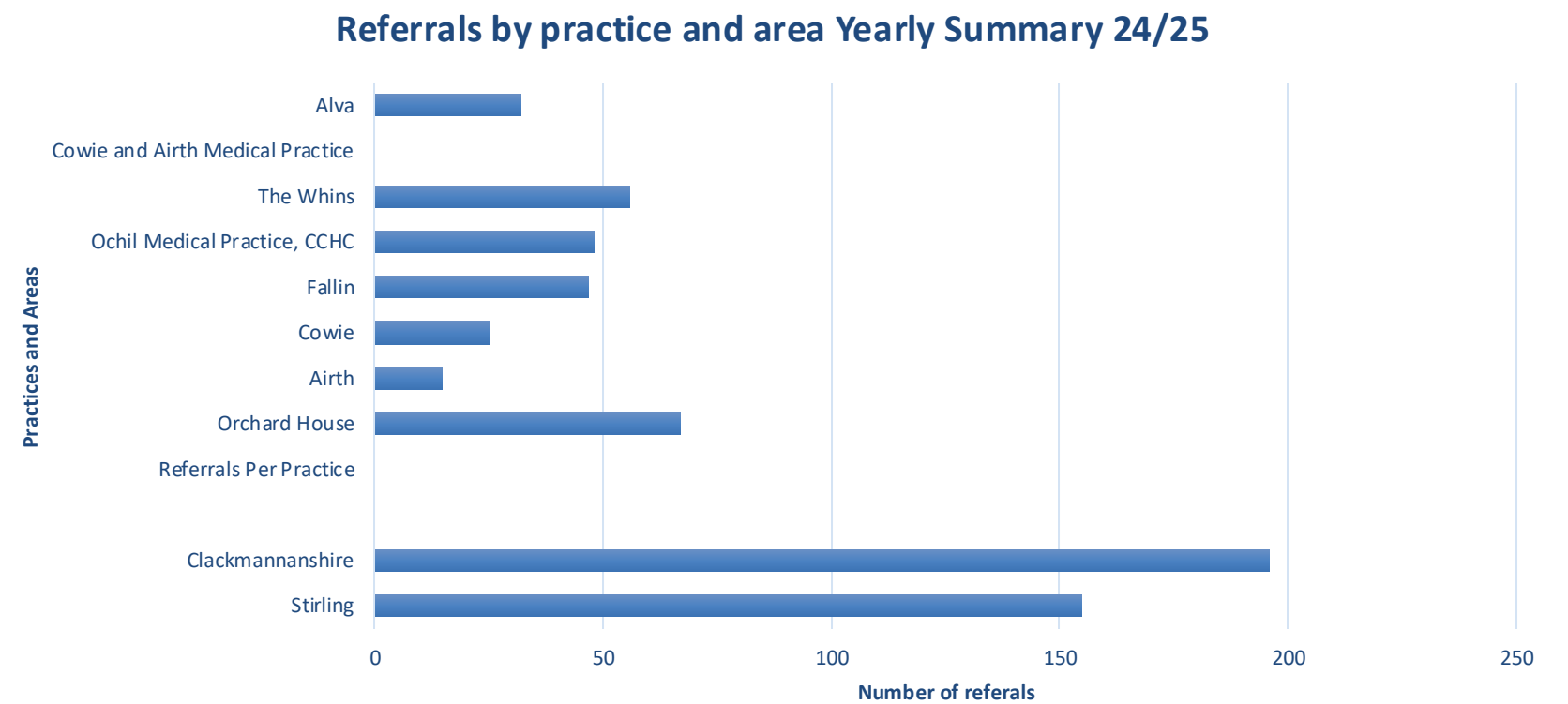
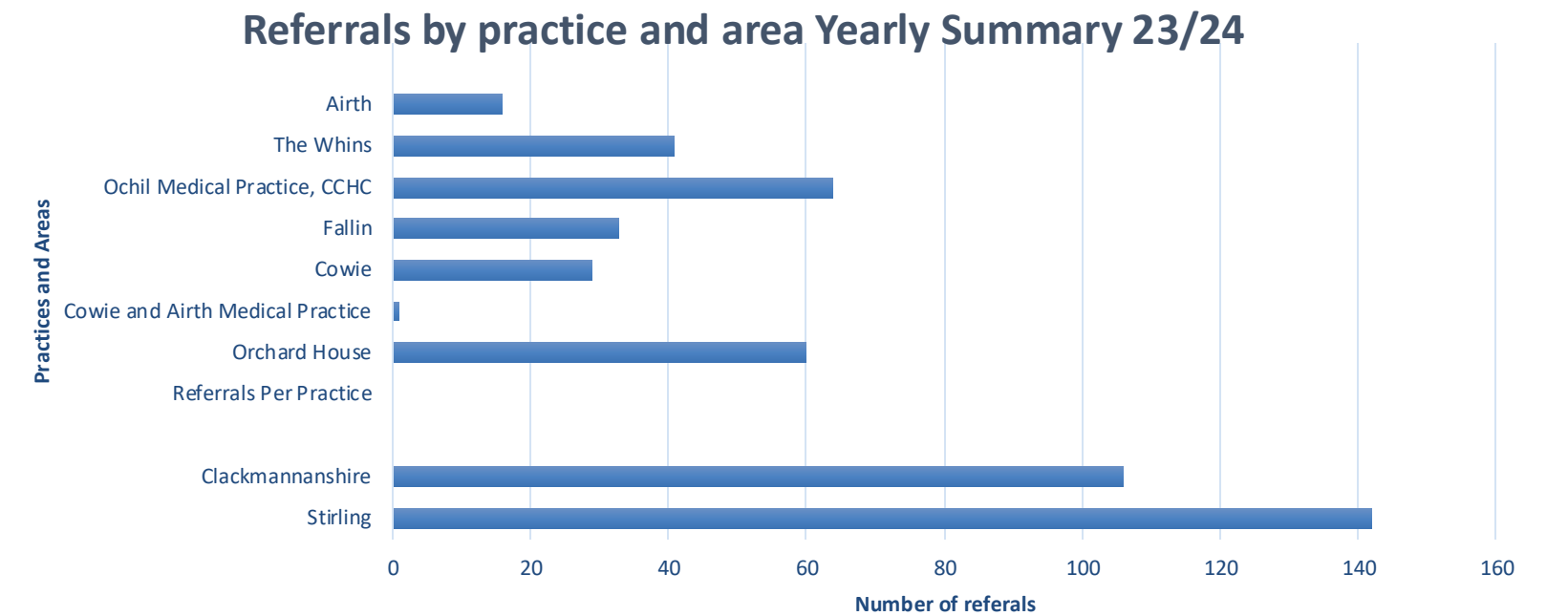


Clackmannanshire & Stirling
Health & Social Care
Partnership



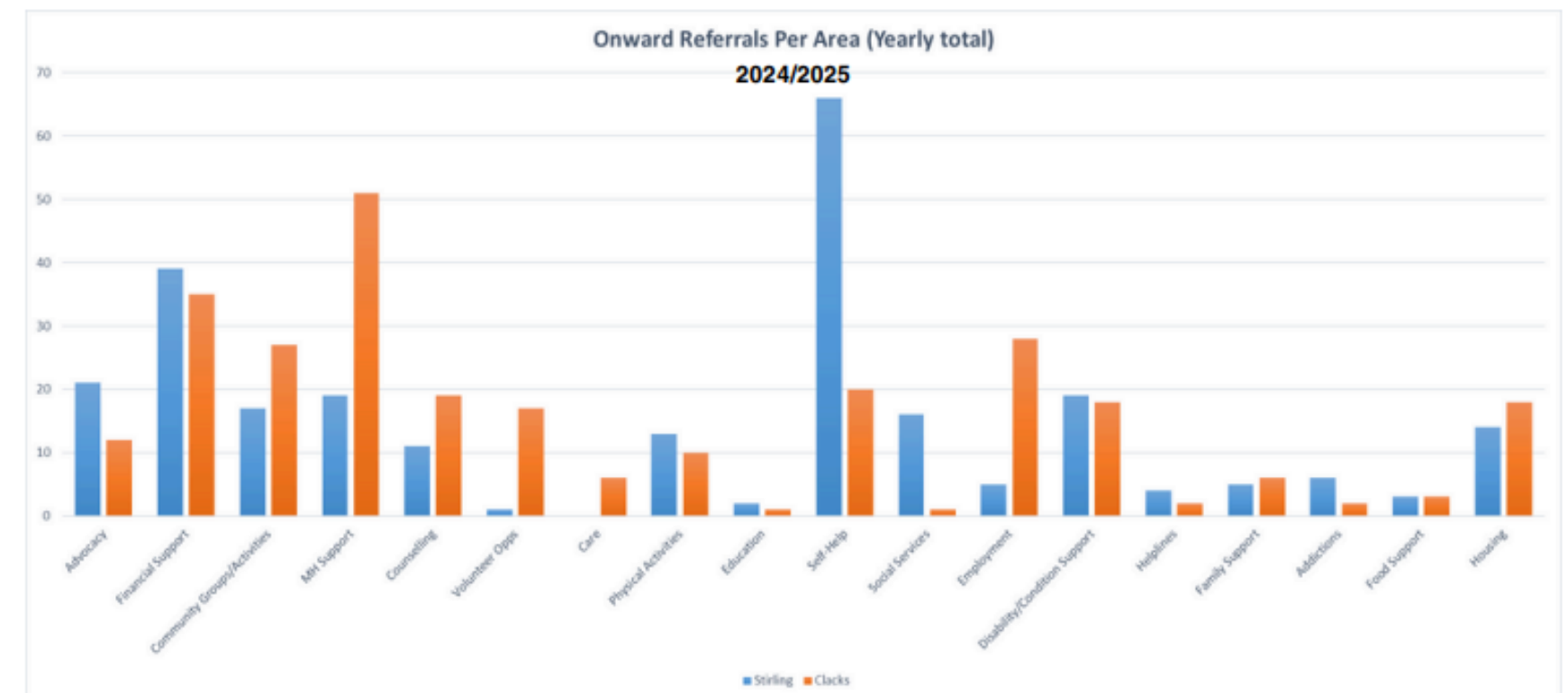
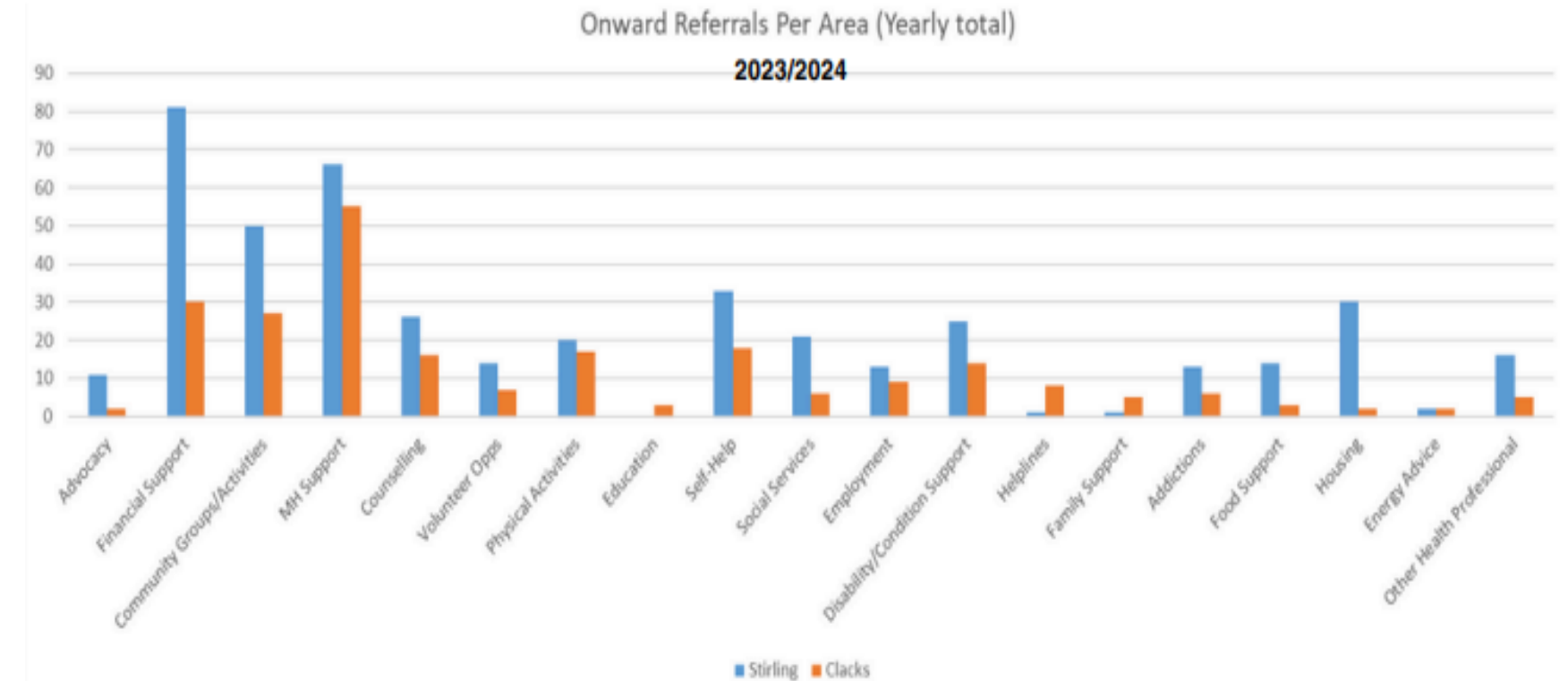
Referral Data

- Recording standard data allows more accurate comparison and allocation of resources
- Example: 42% increase in referrals year on year
- Wider range of referral sources



Onward referrals

- Onward referrals helps to identify service gaps
- Appointment time and non appointment time demonstrates how CLWs use their time



Health Service Usage & Cost Benefit Analysis

- Analysis conducted on impact on Primary Health Care and potential savings through a Health service usage and Cost Benefit Analysis
- Year 23/24 shows a 34.25% reduction and potential saving of £72000
- Year 2023/24 had Shows 19% reduction in appointments (averaged across 4 practices) over a period of 6 months equating to £39,740 saving over a full year
- Smaller reduction than evidenced last year coincides with increase in referrals for those with chronic conditions



Wellbeing Evaluation

- New Wellbeing evaluation introduced this year to better evaluate the impact of CLWs on individuals that they support
- ONS4 Wellbeing evaluation tool used
- 47% increase in Wellbeing for those who had worked with CLWs

