

West Dunbartonshire Cares Covid 19 - Third Sector Response

The West Dunbartonshire Cares campaign empowered our local citizens from across communities, no matter their own personal circumstances, to come together in common solidarity in the face of the pandemic.

Remobilising our existing 105 strong volunteer-force and with the input of Scotland Cares offers of help, our team of 450 local people took on a range of peer support roles at neighbourhood level; building community cohesion and leaving a lasting legacy through the ongoing Covid interruption and beyond.

An offer from local sewing clubs saw over 2000 masks made.



100 litres of sanitiser donated by Chivas and Auchentoshan distilleries.



“When I first reached out, they couldn’t have been more supportive”
Helen

3 Independant Door to Door Community Response initiatives using postcards and social media.

“Conail is a man with his head screwed on. When I ask for a cabbage, he doesn’t bring a lettuce!”
Barbara



“If I didn’t appreciate the importance of volunteering before, I certainly do now”
Lorraine, Volunteer

50 x £2000 Pro Active Grant Recommendations

A plea for books, helped us create the lockdown library service - collecting books and sharing with others.



“As long as I live, I will never be able to pay you back for your kindness and help” - Angela

“I think it is very important to help - lots of small things add up to make a positive difference”
Sylvia, Volunteer

450 Strong Volunteer Team

Covid WDCVS Helpline Activity (13 weeks)

Dog Walking Requests	97
Energy Supply Support	162
Prescription Collections	799
Family Follow-up calls/emails	267
General Enquiry/Chat	385
Welfare Calls	10733
Shopping Collections	1931
Top-Up Shopping	420
Shield Queries & Reassurance	396

Strength & Balance Leaflets distributed to encourage keeping active at home.



Created the new WD Cares Community Resilience Register

“I am so proud of how our community has come together to help and support each other”
Billy, Volunteer

Over 35,000 Volunteering hours donated

“If it was not for all of their efforts, I would have been in a terrible state”
Mary

Issues moving forward:

- Shielded group support needs
- Volunteers returning to employment
- Referrals still being received
- Second phase contingency arrangements

29 Support Fund Grants supported totalling over £160,000

Most active services in Locality

