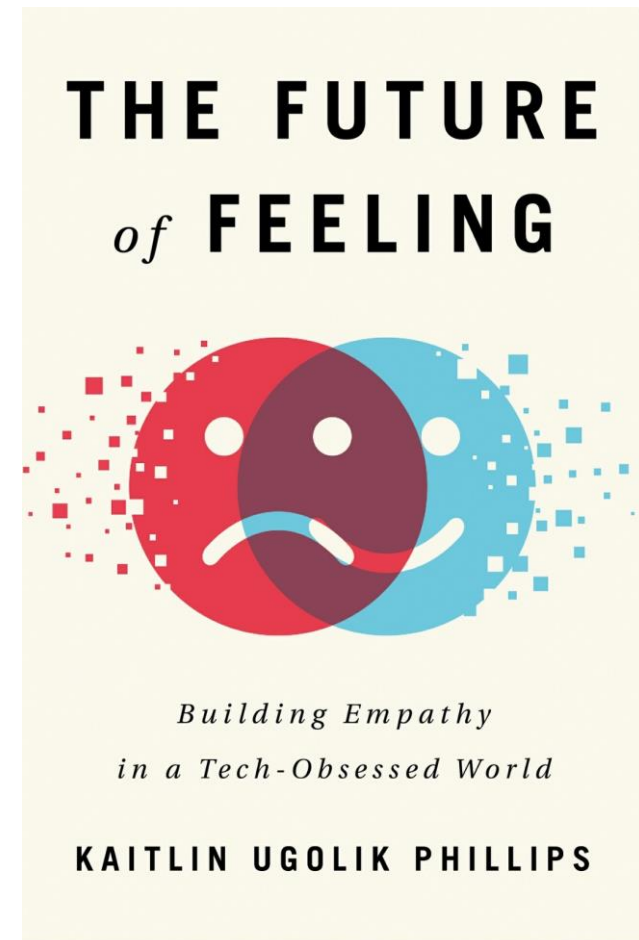


National Digital Platform

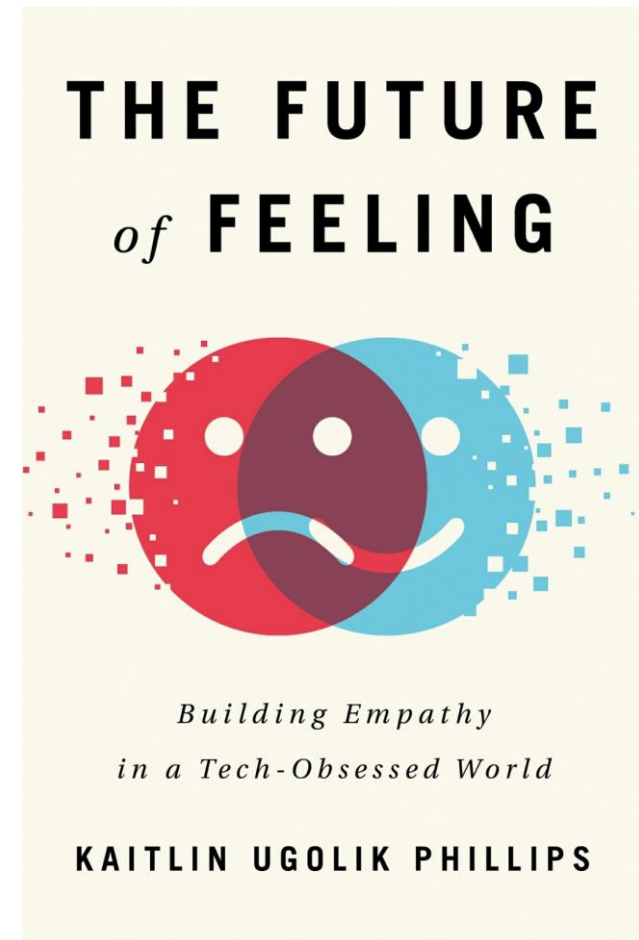


DIGITAL SERVICE
NHS EDUCATION FOR SCOTLAND

‘Designing for social interaction requires so much more of us to show up,’ she said. ‘Bringing all of who you are, all of yourself to the table, to the challenge, to the messy uncomfortable struggle of what it is to be human – you don’t get to skip that this time.’



It's true that creations reflect their creators, and as long as people are making technology, it will be imperfect. But that doesn't have to mean it's not useful. It just means we have to get comfortable with making the tough decisions that will make it worthwhile.



digital health and health inequalities



Q. How do you improve people's computer literacy







- Quite a complex inter-relationship between digital and health literacy
- Needs further careful exploring as it presents a strong opportunity to bridge digital divide and inequalities

Towards an equitable digital public health era: promoting equity through a health literacy perspective

Natasha Azzopardi-Muscat, Kristine Sørensen

Digital technologies shape the way in which individuals and health systems interact to promote health and treat illness. Their propensity to exacerbate inequalities is increasingly being highlighted as a concern for public health. Personal, contextual and technological factors all interact and determine uptake and consequent use of digital technologies for health.

In the short term, based on our review of published literature, we conclude that it is likely that digital technologies will increase health inequities associated with increased age, lower level of educational attainment and lower socio-economic status.

Programmes to enhance health and digital literacy and monitoring of access, utilization and impact across all groups in society can help to ensure that digital technologies act to reduce rather than reproduce or exacerbate existent health inequalities

https://academic.oup.com/eurpub/article/29/Supplement_3/13/5628050

the NES Digital Service - NDS



1. the right information, at the right time, at the point of care

2. common architecture to allow for innovation

3. data at scale for research and quality

SCOTLAND'S DIGITAL HEALTH & CARE STRATEGY

ENABLING, CONNECTING & EMPOWERING



the products



Safe



Well designed



Respectful



Secure



Inclusive



Good



Kind

**barriers to access
(or dimensions of equality)**



awareness

interaction skills

enthusiasm

self confidence

understanding

emotional state

isolation

finance

evidence

time

trust

thank you!