

Volunteering: The Golden Thread in Health

Thursday 14 September 2017, The Golden Jubilee Conference Centre, Glasgow

Conference Agenda

9:30-10:30

Registration and Refreshments

Session One: High-quality impact volunteering to enhance service delivery and patient outcomes

10:30-10.40

Welcome and Conference Overview

Shulah Allan, Vice Chair, NHS Lothian and Conference Chair

10.40-11.40

Building a Shared Agenda

Claire Stevens, Chief Officer, Voluntary Health Scotland

*Alan Bigham, Programme Manager NHS Scotland Volunteering,
Scottish Health Council*

*Joanna Swanson, Healthcare Quality and Improvement, Scottish
Government*

11:40-12:40

Game Changing Ideas and Innovation

Jullie Tran Graham, Programme Manager, Health Lab, NESTA

Chris Burghes, Chief Executive, Royal Free Charity

*Jane Ferguson, Foundation Director, Edinburgh and Lothians Health
Foundation*

12.40 – 13:30

Lunch, Refreshments and Exhibition Viewing



#GoldenThread @VHSComms

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Session Two: Make it Safe, Person Centred and Effective

Delegates selected workshop is printed on their delegate badge.

<p>Safe</p> <p>Putting patient safety at the heart of volunteering.</p> <p>Room: Innovation</p>	<p>Person centred</p> <p>Developing a volunteer strategy for healthcare with third sector and NHS working in partnership.</p> <p>Room: Clyde</p>	<p>Effective</p> <p>Developing robust volunteering partnership agreements between the third sector and NHS.</p> <p>Room: Arcoona 1</p>
<p>Lynne McMinn, Policy Team, Disclosure Scotland Nat Brittain, Policy Team, Disclosure Scotland</p> <p>Chair: Paul Okroj, Head of Volunteering, Chest Heart and Stroke Scotland and Chair of Scottish Volunteering Forum</p>	<p>Tracey Passway, Clinical Governance & Risk Management Team Lead, NHS Tayside Ruth Brown, Mental Health Networking Coordinator, Dundee Voluntary Action</p> <p>Chair: Jacqueline Campbell, Health and Social Care Integration, Scottish Government</p>	<p>Marion Findlay, Director of Services, Volunteer Edinburgh Angela Farr, Service Manager, Volunteer Edinburgh Linda Walker, Head Occupational Therapist, NHS Lothian</p> <p>Chair: Rob Murray, Scotland Manager, Changing Faces</p>

13.30-14:25

Session Three: Future of Volunteering in Scotland

Workshop Feedback and Panel Discussion:

Jacqueline Campbell, Health and Social Care Integration, Scottish Government

Rob Murray, Scotland Manager, Changing Faces

Paul Okroj, Head of Volunteering, Chest Heart and Stroke Scotland and Chair of Scottish Volunteering Forum

Claire Stevens, Chief Officer, Voluntary Health Scotland

Keynote Address

Shona Robison MSP, Cabinet Secretary for Health and Sport

Next steps and Closing Remarks

Shulah Allan, Conference Chair

Tea and coffee with cake and fruit will be served after the conference

14.30-15.00

15.00-15.20

15.20-15.30