NHS & 3rd Sector Engagement

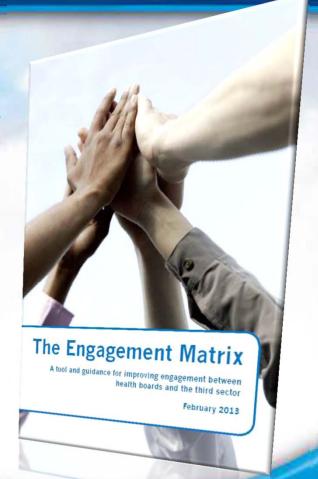
Sandra Cairney

Head of Planning and Health Improvement East Dunbartonshire CHP



Strategic commitment at Board & Corporate Management Team level

- East Dunbartonshire CHP
- West Dunbartonshire CHCP
- > Inverclyde CHCP
- East Renfrewshire CHCP
- Renfrewshire CHP
- Glasgow City CHP
- > NHS Acute Services





FUNCTIONAL DESCRIPTOR: (Tick one or more boxes) Policy & Strategy Development X Planning & Commissioning X Contracting & Service Delivery X Capacity Building X Learning Exchange X

LEVEL DESCRIPTOR	
(Tick <u>only one</u> box)	
Level 1. Inform	
Level 2. Consult	
Level 3. Involve	
Level 4. Collaborate	Х
Level 5. Empower	

TITLE OF ENGAGEMENT ACTIVITY

Strengthening Third Sector Interface and wider voluntary sector involvement in Community Planning

DESCRIPTION OF <u>CURRENT</u>
ENGAGEMENT ACTIVITY

DESCRIPTION OF <u>NEW</u> [IMPROVEMENT]
ENGAGEMENT ACTIVITY



	POLICY & STRATEGY DEVELOPMENT	PLANNING & COMMISSIONING	CONTRACTING & SERVICE DELIVERY	CAPACITY BUILDING	LEARNING EXCHANGE
LEVEL 1. INFORM					Joint PPF Library resource Shared information through bulletins to local 3 rd Sector
LEVEL 2. CONSULT	Supporting PPF with community engagement on Health & Social Care Integration consultation		Supporting PPF to secure community feedback on services delivered from a local health facility	Development of a web based Community ASSET Map	
LEVEL 3. INVOLVE		Development of East Dunbartonshire community Engagement network	3rd Sector Asset mapping to inform Early Years Collaborative	Building the capacity of the local Public Partnership Forum (PPF) Joint recruitment and training of health volunteers	Shared learning opportunities including CHP Protected; Community asset building; health & social care issues training
LEVEL 4. COLLABORATE	Joint partnership 'Vision for the Voluntary Sector' Strategy development Community engagement to inform the development of the 'Ageing Well Strategy	Participatory needs assessments and consultation to inform the development of the 'Joint Strategic Commissioning Plan' for older people	Development and delivery of the Joint Health Improvement Strategy		Community Planning leadership programme through the Early Years Collaborative
LEVEL 5. EMPOWER	3 rd Sector membership on the CHP Committee	One of four strategic partners on the Older People's Transformational Change Programme Board and Executive Group	Development and delivery of the 'Older people's Access Line' (OPAL)	Development of capacity building Improvement Plans for 3 rd Sector organisations working with older people	

- > Strengthening Third Sector Interface and wider voluntary sector involvement in Community Planning
- Actively building relationships with the Third Sector Interface
- > Partnership Agreement and Link Up service
- > Paisley Heart Town partnership working
- > Developing the Health Improvement Strategy
- > Reshaping care for older people (x3)
- ➤ Strengthening Sector Health Improvement Services in Hospital Settings



West Dunbartonshire

Community Health & Care Partnership

3rd Sector Engagement within an Integrated Health & Social Care Partnership

Wendy Jack Strategy and Policy Manager



THIRD SECTOR ENGAGEMENT LANDSCAPE





"Several respondents felt that the third sector was more reactive to change and whole system working than the statutory sectors." Integration of Adult Health and Social Care Consultation Analysis Report, December 2012

2013 AND BEYOND....









Objective 1: Strategic Involvement - an informed, included and participative Third Sector in West Dunbartonshire

- · Policy Review/Service Design Involvement
- Information Sharing and Representation Methods

Objective 2: Prepared Providers

– developing and supporting a
procurement ready Third Sector
in West Dunbartonshire.

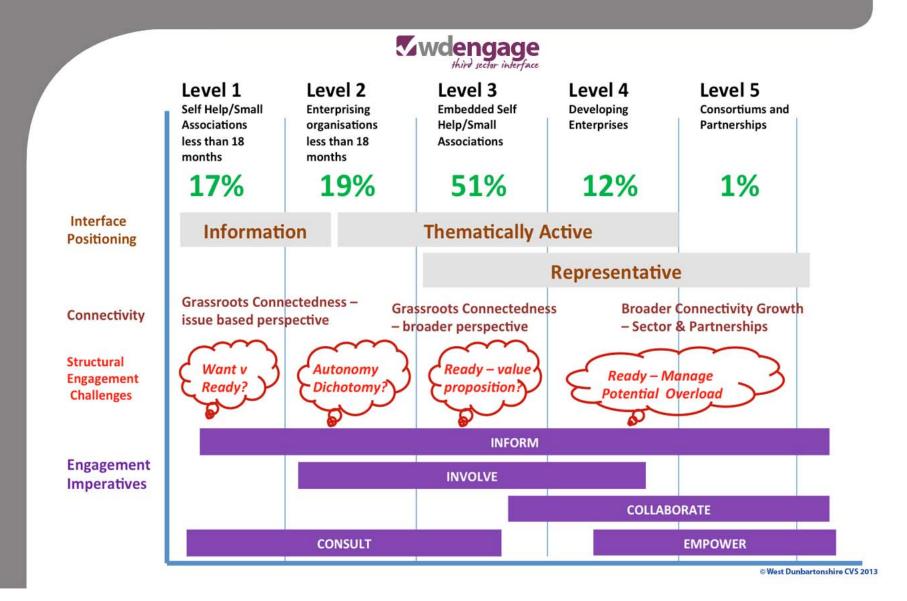
Both parties will promote fair and appropriate access to strategic, project and contract funding, with decisions about procuring or commissioning services based on principles concerning preparedness, quality and value for money and not on nominal cost alone.





THIRD SECTOR ENGAGEMENT DASHBOARD





THE MODEL IN PRACTICE - CHANGE FUND



wdengage third sector interface

Key - Service

Organisations

Beneficiary/

Coproducers

(Consortium

Approach)

Beneficiary/

Representation

Complementary

- Local General

Organisations

Recipients

Groupings

Interest,

National

Critical -

Delivery

Census **Analysis**

Stakeholders by objective

Facilities & Resources

Stability and Sustainability

Average volunteering engagement rate

Gap Analysis

Asset Map



Imperatives

Agenda Research

Sector **Implication** Scoring - High

CHCP Engagement



Communication & Feedback

Inflow

Stakeholder Commentary Street Survey CHCP Older Peoples Strategy Work

Outflow

Consortium Meetings **TSPF**

Increased service coordination

Increased service uptakes

SROI/Impact Analysis £1: £3.50 (year 1)

> **Outcomes &** Measures

Bulletins/Mail Presentations

Stakeholders

